

# Case Study

TicTac Data Recovery & Cyber Security



## Company Overview



**TicTac Data Recovery & Cyber Security is the premier data recovery company in Greece; it is the first and largest of its kind in the country.**

Based in Greece, TicTac Data Recovery & Cyber Security specializes in the recovery and restoration of inaccessible data from compromised storage media. From 2017 till present, the company's incident response team has successfully handled multiple ransomware incidents worldwide, helping clients to secure their businesses against cyberattacks in the process.

TicTac Data Recovery & Cyber Security takes data protection and recovery very seriously. "Data is the lifeblood of any business. The services we provide are directly related to data: from recovery to protection and backup to the general protection of files from digital threats and other risks of data loss," says Panagiotis Pierros, the Managing Director at TicTac Data Recovery & Cyber Security. "We handle thousands of data recovery cases each year, achieving a 95% recovery success rate, to our clients' great satisfaction."

## Their Challenge



As an MSSP, TicTac Data Recovery & Cyber Security specializes in ransomware cases. Despite having a specialized incident response team, the company has seen many of its anti-virus protections and endpoints being breached in the recent past.

The biggest challenge for TicTac Data Recovery & Cyber Security was to find a way to confront the ransomware problem and contain it.

"Our company handles ransomware incident response all around the world and we found instances where our previous antivirus vendors had been compromised by ransomware attacks," confirmed Pierros.

As a result of the above, TicTac Data Recovery & Cyber Security decided to partner with Comodo to solve its ransomware problem.



## The Solution

**TicTac Data Recovery & Cyber Security partnered with Comodo to offer ransomware protection to customers, dropping their previous endpoint protection vendors because they were compromised by ransomware.**

TicTac chose Comodo's Dragon Platform with Advanced Endpoint Protection (AEP), which is a patent-pending auto containment technology with active breach protection that neutralizes ransomware, malware, and cyber-attacks.

TicTac trusted Comodo's Dragon because the company saw it as the best solution to confront the ransomware problem, especially with the auto-containment feature. This is something that is helping the company a lot in their everyday business.




In an interview, Pierros confirmed that the real reason TicTac Data Recovery & Cyber Security chose Comodo was because of the innovative solutions and products for ransomware, which is a 'global plague' and a serious danger for all MSSPs right now.

"Many of our clients were asking for the industry's best endpoint protection after experiencing ransomware. We chose Comodo because they have the best product for protecting against ransomware. You can't beat Comodo's one-hundred percent protection against ransomware damage," says Pierros.

"TicTac Data Recovery & Cyber Security's legacy of success is built on ensuring a great experience to every customer, every time. Our partnership with TicTac will help them continue the tradition of excellent customer service with world-class solutions" said Alan Knepper, President and Chief Revenue Officer at Comodo.

## Contact Us



 +302106897383  
 [info@tictac.gr](mailto:info@tictac.gr)  
 [www.tictac.gr/en](http://www.tictac.gr/en)



 +1 (888) 551-1531 | +1 (973) 859-4000  
 [sales@comodo.com](mailto:sales@comodo.com)  
 [www.comodo.com](http://www.comodo.com)