

### **Product Update** Planning & Collaboration



Stop questioning whether or not an upcoming update will breakdown your installation. Your TSM will keep open communication about the updates, upgrades and feature enhancements you plan on deploying. We will work closely with your internal IT staff to accommodate any changes based on best practices.

# Strategic Planning & Success



Get the most return on your security investments. Your TSM will cater your enterprise to understand your business and security requirements to ensure Comodo Cybersecurity solutions are aligned to your success. In addition, we conduct semi-annual reviews on your cybersecurity profile configurations to ensure best practices are adhered to the strategic plans.

# Tailored Reporting



Actionable information based on your data is another key to success. Your TSM will deliver customized cybersecurity reporting related to your own environment's logs and your vertical market.

#### Product **Fnahlement**



Knowledge is key to success and we will provide you continuous learning. Your TSM will engage you to deliver new Comodo Cybersecurity learning along with enablement offerings. In addition to regular knowledge sessions will be delivered on an area of interest within the suite of Comodo Cybersecurity products.

# Customer Service & Support



Customer service, support and help is absolutely important to Comodo's values. Your TSM will be your customer advocate to advise you regularly on open cases, facilitate escalations and assistance on configuration, optimization, updates and upgrades. In addition, we have our online resources, forums and wiki scripts as added channels to help your IT staff.

#### Outage & Maintenance



Take the uncertainty out of maintenance notifications and prompts. Your TSM will provide your IT staff proactive communication on maintanence and outages.













For demo, pricing and other customer requests: sales@comodo.com

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